



**Columbia Health Social and Environmental Affairs Committee
Meeting Agenda**

Tuesday, February 24, 2026 at 1:00 PM

City Hall • Mayor's Conference Room

1737 Main Street, 2nd Floor, Columbia, SC 29201

City Clerk's Office: (803)545-3045 or cityclerk@columbiasc.gov

The Honorable Sam P. Johnson, At-Large, Chair
The Honorable Edward H. McDowell Jr., District II • The Honorable Tyler D. Bailey, At-Large

Call to Order

Approval of Minutes

1. Approval of October 28, 2025 Health, Social, and Environmental Affairs Committee Meeting Minutes

Presentations

2. City Beautification Update – Mr. Robert Anderson, Director / Public Works and Mr. Brian Neiger, Superintendent / Forestry & Beautification
3. Animal Services Update – Ms. Victoria Clary, Superintendent / Animal Services

Adjournment



**HEALTH, SOCIAL AND ENVIRONMENTAL AFFAIRS COMMITTEE
MEETING MINUTES
TUESDAY, OCTOBER 28, 2025**

CALL TO ORDER

The Health, Social, and Environmental Affairs Committee conducted a meeting on Tuesday, October 28, 2025 at City Hall (Mayor’s Conference Room), 1737 Main Street, Columbia, South Carolina 29201. The Honorable Aditi Bussells, Chair called the meeting to order at 1:11 p.m. and the following members were present:

Attendee Name	Title	Status
Aditi Bussells	Chair	Present
Edward H. McDowell	Member	Present
Tyler D. Bailey	Member	Present

APPROVAL OF MINUTES

1. September 30, 2025 Health, Social, and Environmental Affairs Committee Meeting Minutes – *Approved*

Upon a motion made by Mr. Bailey and seconded by Dr. Bussells, the Committee voted unanimously to approve the September 30, 2025 Health, Social, and Environmental Affairs Committee Meeting Minutes.

PRESENTATIONS

2. Animal Services Update - Ms. Victoria Clary, Animal Services Superintendent – *Received as information*

Ms. Victoria Clary, Animal Services Superintendent presented updates on the new transparent website, declining intake and euthanasia rates, and expanded program beams like Pet Fix and Return. She announced a Petco Love Grant that funded two part-time positions and shared proposed ordinance updates to strengthen animal welfare and modernize licensing. A 2023 Space Study found the current facility to be inadequate, recommending demolition and construction of a \$30 million modern facility with improved design, ventilation, and medical space.

There was discussion about adding Richland County data intake to the website; staffing and funding needs; grant opportunities; model facilities; funding of comparable facilities; cost-based recommendations; collaboration with Richland County and nearby counties; and ordinance updates.



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3. Columbia Gateway Signage Update - Mr. Robert Anderson, Director of Public Works – *Received as information*

Mr. Robert Anderson, Director of Public Works shared about the recent visit Right Light facility in Charlotte to view the completed gateway signage. Installation began with the first sign at Main Street and I-20 scheduled for unveiling on October 30, 2025 at 10:00 a.m. Additional installations will take place at Bull Street, I-126, and Harbison Boulevard between November 14–19, 2025.

4. MyColaSC Application Update – Ms. Tiffany Latimer, Director of Customer Services and Ms. Carmen Flemming, Project Manager – *Received as information*

Dr. Bussells explained that residents reported that when using the MyColaSC app to report potholes or road issues, they often received responses stating the road was not city-owned or saw the issue marked as “resolved,” even though it was outside the City’s jurisdiction.

Ms. Tiffany Latimer, Director of Customer Service reported that the City’s mobile app marked its one-year anniversary in September. The app allows residents to report and track non-emergency issues. It now has over 9,000 registered users as of October 2025. Outreach efforts include Town Hall events, social media, bill inserts, and new account letters.

Ms. Carmen Flemming, Project Manager / Budget and Program Management explained that the app was created to give citizens an alternative way to communicate with City staff and ensure timely responses. As of October 27, 2025, nearly 4,000 service requests have been submitted on various topics, with staff maintaining a 90% closure rate.

There was discussion about goal setting; app usage between Eye on Water and MyColaSC; improving communication about non-City owned roads; enhancing customer engagement; integrating payments; managing spam; and customer feedback.



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ADJOURNMENT

The meeting was adjourned at 12:15 p.m.

Respectfully submitted:

Erika D. Moore Hammond, MMC, CPM
City Clerk